



Safety Rules for Supervisors

Mile High Bounce is committed to ensuring your guests have the best time ever! To this end, it is crucial to ensure all users are following the safety rules as outlined:

- An adult (the Supervisor) must be supervising the unit at all times, must not be under the influence of drugs or alcohol, and should be prepared to intervene at any sign of misuse or misbehaviour of those using the unit(s).
- Remove and/or put away shoes, eye glasses, jewellery, hair accessories, watches, phones, or any sharp/hard objects before use.
- For sanitary reasons, please have users keep socks on while using the inflatable.
- All users must be within the specifications for weight and height restrictions of the unit.
- **Slides:** Only let one child climb the ladder at a time.
 - Do not allow children to crowd at the top or bottom of the slide.
 - Only one slider at a time, feet first only (NOT head first), no jumping down the slide, and ensure children are slide-sitting (not standing).
- Do not overcrowd the bouncer.
- Do not allow users to climb/hang on the walls of the bouncer OR throw themselves into the inside/outside walls of the unit. The walls are a protective barrier for those jumping inside the bouncer.
- Do not allow users to push, collide, fight, or behave in a way that is likely to injure or frighten other users. Back flips, front flips, and somersaults are not allowed as they can be extremely dangerous with the possibility of serious back or neck injury.
- The unit(s) MUST be anchored to the ground with stakes or sandbags while in use.
- The bouncer must be fully inflated before any children are allowed inside and the bouncer must remain fully inflated until everyone is out.
- No pets are to be allowed in the Inflatable at any time.
- No food, beverages, gum, candy, or toys inside or on the unit at any time.
- No Confetti, Silly String, glitter, sand (or any like substance) should be used in or around the unit.
- No smoking, candles, or open fire or heaters to be used near the inflatable.

- Do not get a “dry” unit wet. If one gets wet, it should be dried thoroughly as it can become slippery.
- Using common sense, deny entry to anyone with known pre-existing medical conditions such as circulatory conditions, heart or lung conditions, recent surgeries, back or neck conditions, high blood pressure, any history of spine injury, or musculoskeletal or head injury.
- When not supervised, do not allow anyone to use the inflatable.
- If an inflatable starts to deflate, evacuate it carefully and slowly. **Do not panic.** It is designed to deflate slowly to allow users to have enough time to exit.
- Once units are set up, not attempt to move the unit(s) to a different location. This can damage the unit and/or cause safety issues.

If you are having issues with air flow, check these things:

- Is the blower still turned on?
- Is the blower still plugged in?
- Has something been sucked into, or blocking, the air intake of the blower?
- Has the circuit breaker been tripped?
- Has the air pipe become disconnected from the blower?
- Has the deflation tube or deflation zippers been opened or undone?
- Has the inflatable been damaged?

**Please call or text 250-945-9250
if you have any issues or concerns!**

